

# Supporting the Learner in Difficulty as a Clinical Instructor

## Course Synopsis:

This course aims to equip Clinical Instructors (CIs) with the necessary knowledge and skills to effectively support learners in difficulty.

## Course Information:

Time: 8.30am to 5.30pm

Venue: KTPH & YCH Learning Centre

(Exact venue will be announced in the confirmation email)



To register, please email Ms. Edna Ho See Hui / Ms. Lee Wen Yen at [ho.see.hui@nhghealth.com.sg](mailto:ho.see.hui@nhghealth.com.sg) / [lee.wen.yen@nhghealth.com.sg](mailto:lee.wen.yen@nhghealth.com.sg)

Note: CPE points will only be awarded to participants who achieve minimum 75% class attendance and successfully complete the course (pass all assessments if applicable).

## Course Outcomes:

Upon completion of the course, participants will be able to:

- Identify learners in difficulty
- Have an overview of the underlying factors contributing to challenging learning situations/ learning difficulties
- Discuss the legal and ethical considerations in managing learners in difficulty
- Have an overview of the impact of learners in difficulty on clinical learning environment, patient care and team dynamics
- Have an overview of the different approaches to support learners in difficulty
- Develop differentiated action plans to support learners in difficulty
- Have an overview of effective feedback models and principles of effective feedback
- Discuss strategies to prevent difficult learning situations / promote positive learning environment

## Course Content:

- Approaches to support learners in difficulty
- Action plan to support learners in difficulty